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IT4all Windows 10 (coming up)

Course Content

Expiration date: December 31, 2021

Describe the processes involved in planning and using a troubleshooting methodology for Windows 10

Troubleshoot startup issues and operating system services on a Windows 10 PC

Resolve issues that pertain to hardware devices and device drivers

Troubleshoot Windows 10 devices remotely

Troubleshoot issues that pertain to network connectivity

Troubleshoot client configuration failures and issues with application of Group Policy Objects

Troubleshoot issues related to user settings

Troubleshoot remote connectivity issues

Resolve issues related to accessing resources from devices that are domain-joined

Resolve issues related to accessing resources from devices that are not domain-joined

Troubleshoot issues that pertain to application installation and operation

Maintain a device running Windows 10

Recover a device running Windows 10